

Quick Performance Boost – €390

What exactly does the customer receive?

The customer does not receive a general training, but a compact, highly focused 90-minute session that specifically addresses one concrete communication problem.

This format is ideal when a noticeable improvement should be achieved quickly and without major organizational effort.

The focus is on one clearly defined topic — for example:

- insecure conversation openings
- lack of structure in customer interactions
- weak closings
- lack of empathy in tone
- handling difficult customers and de-escalation
- unclear language or unprofessional phrasing
- lack of confidence on the phone
- too many escalations or repeat contacts

The customer specifically receives:

- a short analysis of the selected problem
- a 90-minute live session
- clear, directly applicable improvement suggestions
- practical formulations and conversation logic
- targeted feedback on a specific communication area
- immediately usable impulses for daily work

This package is ideal for individuals, small teams, or team leaders who want to work quickly on a specific issue.

How does the session work?

Standard structure of the 90-minute session

1. Initial goal clarification

At the beginning, it is clearly defined:

- where the actual problem lies

- what should be improved
- which conversation situation is the focus

2. Quick analysis

Then the topic is practically assessed:

- typical mistakes
- possible causes
- impact on customers, quality, and performance

3. Concrete solution impulses

In the main part, the customer receives:

- clear communication guidance
- improved formulations
- structure for the specific problem
- directly applicable approaches

4. Transfer into practice

At the end, it is defined:

- what can be applied immediately
- what to focus on in daily work
- which next steps would be meaningful

What is the result?

After the session, the customer has:

- more clarity
- more confidence
- concrete linguistic and structural improvements
- directly applicable solutions for a real communication problem

Who is this package ideal for?

- individuals with a clearly defined development area
- team leaders who need quick support for a specific problem
- small teams with an acute communication issue
- companies that want to start with a focused session

In summary

Quick Performance Boost – €390 is the right choice when a specific communication problem needs to be addressed quickly, practically, and without significant time investment.

It is not a large transformation program, but a targeted, efficient intervention with immediate impact.

